



Parkmobile

Manual Parkmobile Windows App

Download the free Windows App from the Marketplace

To start and stop* a parking action

1) Login

Parkmobile

username

username

password

save credentials

login

demo

try the Parkmobile app without having an account

lost your password?

request login credentials

create account

not yet a Parkmobile customer?

The first time you start the App, you will need to log in with your Parkmobile login details. Once done for the first time future logins will be automatic.

Forgotten your password? SMS 'park login' to 66644. Within a few seconds you will receive a SMS with your login credentials.

2) Start (1)



Parkmobile

parking action

new parking action



my car

WA32PMB



my car

DA54UZN

After login you will see a list of the vehicles in your account. If you have multiple vehicles in your account you can choose which vehicle you want to start parking.

2) Start (2)

LOCATION LIST

nearby location

manual parking location input

7812



Coventry Street

Location 7812 - Birmingham

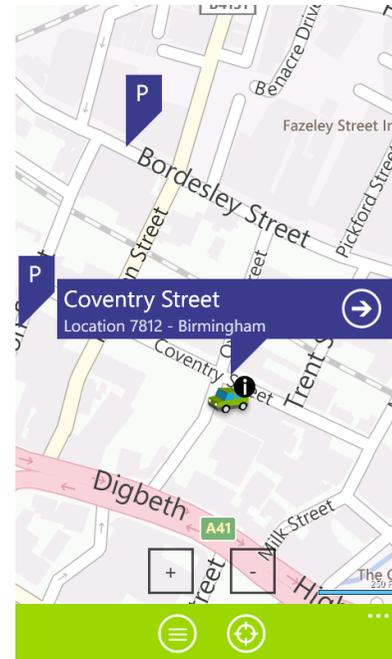
Zone List

You can enter the zone number manually.

The App also gives you a few suggestions of parking locations based on your GPS location.

Using the map-icon  at the bottom, you can switch between the zone list and the zone map.

2) Start (3)



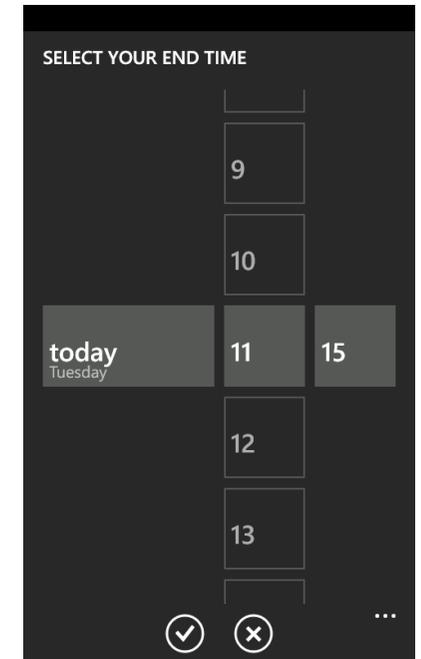
Zone Map

You can also use the map to start a parking session using your phones GPS.

On the map you can select a parking meter and start a parking session by pressing the arrow-icon. 

Tip: Keep your finger pressed on the map for moving the car to another destination and check the parking locations there.

2) Start (4)



In some areas you can buy parking time. You can choose the parking duration by scrolling the data and time.

If the data and time are correct, press the check-icon  to continue.



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2) Start (5)



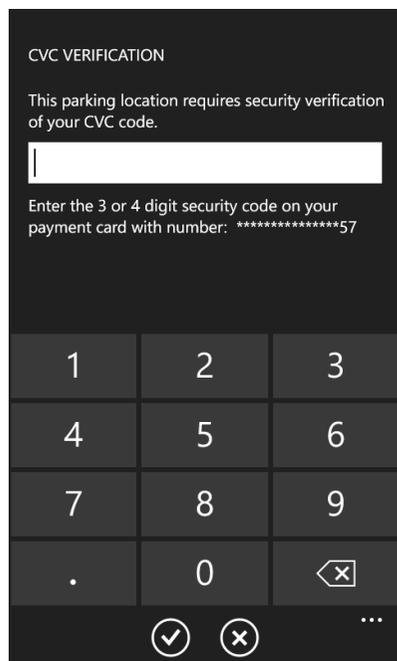
On the next screen you will see more details about the parking session that you are going to start.

You will see the start time and end time, cost and duration of the parking session you are about to start.

Press the info-icon ⓘ behind total amount to see more information about how the cost has been calculated.

Press 'next' to continue.

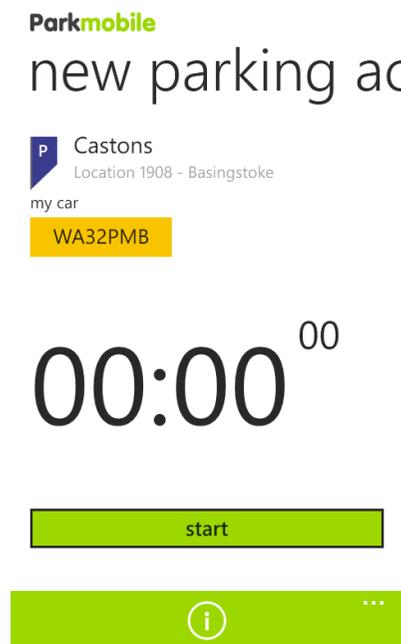
2) Start (6)



In some areas before you can start your parking session you must enter your payment cards card security code (the 3 or 4 digits on the back of your card).

Press the check-button ✓ to start your parking action.

2) Start (7)

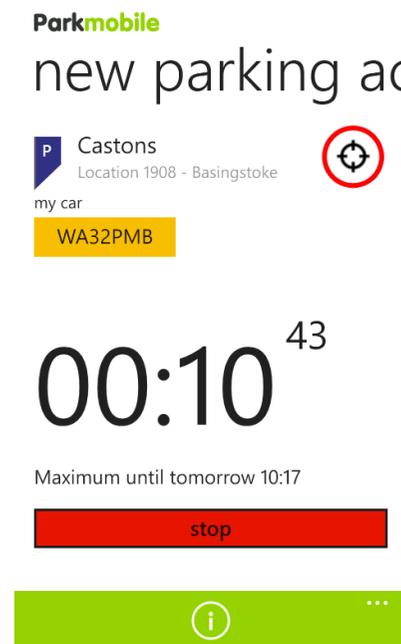


In other areas you can both start *and* stop your parking session through the App. After you select the VRN and zone number press 'start' to begin your parking session.

If you press the info-icon ⓘ at the bottom you will see more information about the parking tariff for that location.

Your parking is started once the time begins counting. You can now close the App.

3) Stop* (1)



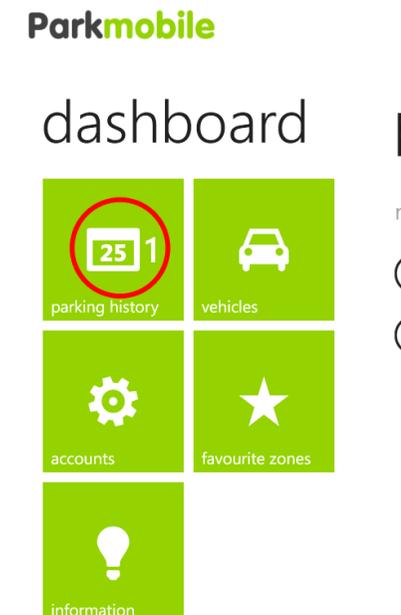
Open the App to stop a parking session. If there is an active parking session you directly see the stop screen.

The time indicates how long you are currently parked.

Press 'stop' to stop your parking action.

Tip: Press the radar-icon ↻ at the top right to see where your car is parked.

3) Stop* (2)



After you have stopped your parking session, the session automatically moves to your history.

Once the parking is moved, you will see a notification on the dashboard.

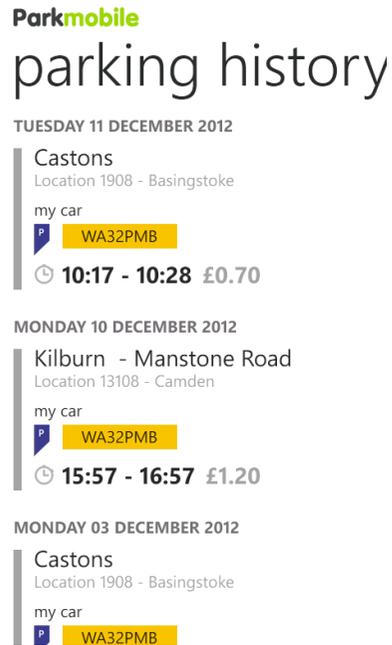


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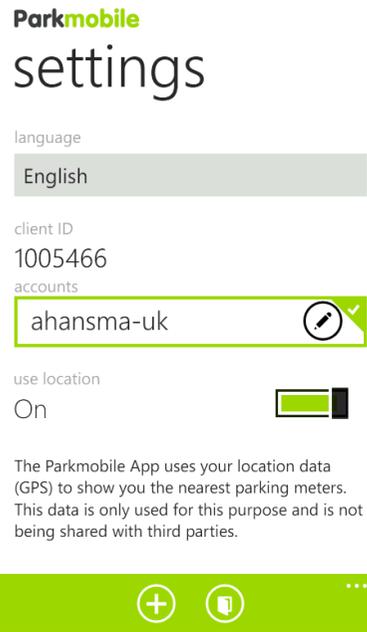
Other options

4) Parking history



On the tile '**Parking history**' you will see an overview of your parking actions.

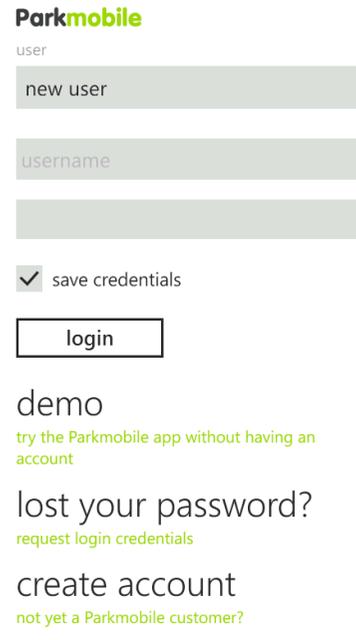
5) Settings



On the tile '**Account**' you can manage the language settings of the App.

Press on the logout-icon  at the bottom to log out. If you log out, the App will no longer remember your login credentials.

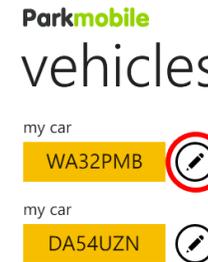
6) Multiple users



On the tile '**Account**' you can also add users. Press the '+' button  to add a user.

Useful when you have a business and a private account.

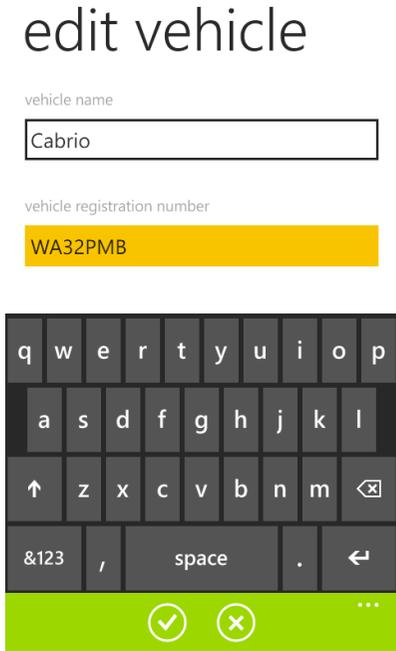
7) Edit vehicle (1)



On the tile '**Vehicles**' you can manage your vehicles.

If you have multiple vehicles in your account, press the pencil icon  to change the VRN or give it a name.

8) Edit vehicle (2)



Give your VRN a name, for example Cabrio of Station.

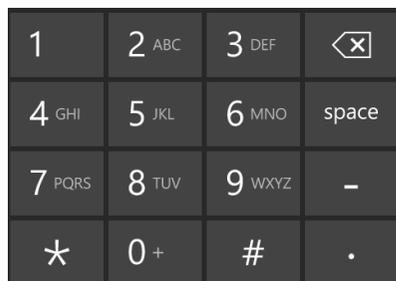
This is useful when you have multiple VRN's in your account. Press the check button  to save your settings.



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9) Favourite zones



On the tile '**Favourite zones**' you can manage your favourite zones.

Press the '+' button  to add a favourite zone.

Press the pencil-icon  to edit your favourite zones. You can give them a memorable name like Work or Gym. Useful when you frequently park in the same parking location.

10) Information

Parkmobile information

Manual

How does Parkmobile work?

Where does Parkmobile work?

How to edit/add a VRN

General information

Announcements

Terms & Conditions

On the tile '**Information**' you can read basic information about Parkmobile.

For example how Parkmobile works, where Parkmobile works, and how you can change VRN's.

On this tile you can also find announcements such as new areas where you can use Parkmobile.

**please note, in some areas it is not possible to stop your parking session.*

NOTE: The use of the GPS functionality is at your own risk. As a user you should check that any zones suggested by the phone are correct for where you are parking. If you are unsure check local signage. You are also responsible for correctly entering and confirming the zone number as well as the correct vehicle registration mark.

The Parkmobile Windows App requires OS 7.5 or higher.