Manual Parkmobile Pay-by-phone Parking

Upon registration using your mobile phone you will be able to start using the system straightaway.
The parking attendants will check the validity of your parking by verifying your vehicle registration number.

Start parking action

1. Ensure you are legally parked then make a note of the location code by checking nearby parking signs for mobile phone parking.

Call the phone number that is listed on the parking meter or click here for an overview of all phone numbers: http://www.parkmobile.co.uk/locations/parking

Note: the Caller ID on your phone must be enabled for the Parkmobile system to recognize you.

2. Enter the location code followed by **'#'.**

3. The location code will be repeated for you to confirm. If it is correct, press **'1'** or say **'Yes'**, if it is incorrect, press **'2'** or say **'No'**.

When **'1'** is pressed, your details will be stored and you will receive confirmation that the parking has been started.

Note: You must wait for this confirmation before hanging up.

Stop parking action

1. Call the phone number listed on the parking meter and that you called earlier to start a parking action.

Select which vehicle you want to stop a parking action.

2. You will be asked if you want to stop (deactivate) your parking action. Confirm by pressing **'1'**.

3. Your parking action will stop immediately. Confirmation that your parking action has stopped will be given and you can hang up.

Note: Alternatively, you can wait to hear the duration and cost of you parking action.

Additional information

Number recognition
The Parkmobile system recognises who you are via your mobile phone number, so it is vital that you have Caller ID enabled. However, if you would like to keep your number private for all other calls and keep Caller ID disabled you can use the number *31#[telephonenumber], for example *31#0871 221 2369 to activate or deactivate your parking sessions.

Location codes
Location codes are displayed n parking signs nearby. It is possible that multiple location codes are active in one area so you must be careful to enter the location code applicable to where you are parked.

Parking enforcement
Local parking rules and tariffs apply, including maximum parking stay for every area.

Forgot to deactivate?
Your parking will continue until you stop it or for the maximum length of stay allowed in the parking zone. If you do not deactivate and you have not exceeded the maximum stay, the system will automatically stop your parking at the end of the control time for that bay/car-park. You will not be charged once the enforcement time has ceased.

TXT reminder service
You can set a text reminder via your personal pages to remind you when a parking transaction is still active. You control how frequently you are reminded. It costs 10p per text.